

NHP/NHIC-Disclosure of Quality & Performance Indicators to CMS

Abstract/Purpose:

Network Health Plan/Network Health Insurance Corporation (NHP/NHIC) discloses quality and performance indicators to the Centers for Medicare and Medicaid Services (CMS).

I. **Policy:**

In compliance with the Centers for Medicare and Medicaid Service (CMS) regulations 42 CFR 422., Network Health Plan/Network Health Insurance Corporation (NHP/NHIC) will disclose to CMS quality and performance indicators relating to:

- Disenrollment rates for beneficiaries enrolled in the plan for the previous two years - 422.504(f)(2)(iv)(A)
- Enrollee Satisfaction - 422.504(f)(2)(iv)(B)
- Health Outcomes - 422.504(f)(2)(iv)(C)

Per reporting results from CAHPS®, HOS and HPMS)