

NHP/NHIC-High Volume Specialist Determination Policy and Procedure

Abstract/Purpose:

This policy contains the definition of High-Volume Specialists for credentialing purposes and High-volume Medicare PPO Practitioners for determining if a medical record review is required to meet Network Health Plan/Network Health Insurance Corporation (NHP/NHIC) standards.

POLICY:

- I. Hi-Volume Specialists are defined as those Network Health Plan/Network Health Insurance Corporation (NHP/NHIC) participating practitioners who fall within one of the top ten specialties as defined by encounters, and have greater than or equal to one hundred (100) encounters.
- II. Medical Record Reviews (MRR) only: Medicare PPO High Volume Specialists are defined as those participating practitioners who have fifty (50) or more members utilizing their services.

PROCEDURE:

- I. After year-end claims are entered in the claims database, the Decision Support Department will generate a report on total encounters by practitioner within specialty based on Network Health Plan/Network Health Insurance Corporation's claims data from the previous year. High volume specialists are then identified as all practitioners within the top ten specialties who have greater than or equal to 100 encounters.
- II. Medical Record Reviews only: The company providing Medicare PPO data will send a monthly report to NHP/NHIC with the names of practitioners and the members seeing those practitioners. Quality Improvement will continue to update this information on a monthly basis.