

NHP/NHIC-Medicare Advantage PPO-Specialty Care Access

Abstract/Purpose:

Network Health Insurance Corporation (NHIC) facilitates specialty care access through Primary Care Providers (PCP) for NHIC Medicare Advantage PPO members. In addition, NHIC Care Management department arranges for specialty care outside of the plan provider network when a Medicare Advantage member does not elect a PCP. Medicare Advantage members may directly access women health specialists, mammography screening, influenza vaccine, non-plan providers and other specialists.

I. **POLICY:**

Network Health Insurance Corporation (NHIC) facilitates specialty care access through Primary Care Providers for NHIC PlatinumPlus PPO members.

- If a PlatinumPlus member elects a PCP, the PCP coordinates the member's preventive routine care and specialty care, including arranging for specialty care outside of the plan provider network when network providers are unavailable or inadequate to meet a member's medical needs.
- If a PlatinumPlus member does not elect a PCP, NHIC's Care Management department arranges for specialty care outside of the plan provider network when network providers are unavailable or inadequate to meet a member's needs.
- NHIC provides for direct access to health care providers in addition to PCPs as required by Federal regulations and in accordance with the Evidence of Coverage. Members may directly access the following services and/or providers without a referral from the PCP:
 - Women's health specialists for routine and preventive services
 - Mammography screening
 - Pap smears, pelvic exams, and clinical breast exam
 - Care from non-plan providers
 - Specialists

